

## Beware of “The Unflushables”

Sewers are designed to take away used dirty water from sinks, baths, showers, laundries, and toilets. Flushing away unflushables adds to the cost of operating and maintaining your sewers. Putting trash down the toilet causes blockages in sewers and possible damage to the environment. “Disposable” doesn't mean flushable. Disposable means you should bag it and trash it... don't flush it! For example, “flushable” wipes are, in fact, not flushable. These wipes do not fall apart in water like toilet paper and should be disposed of in your trash.

### *The Do Not Flush Items:*

- *Baby wipes*
- *Adult wipes*
- *Paper towels*
- *Disposable and cloth diapers*
- *Feminine products*
- *Q-tips*
- *Bandages*
- *Dental floss*
- *Rags*
- *Incontinence pads*
- *Razors and Blades* - put these into a rigid container before placing in the trash.
- *Medicines* - any unwanted or unused medicines should be transferred to authorized collectors for disposal.



## Water Meter Readings

Water meters are read in the last month of each quarter (March, June, September and December). Municipal Authority meter readers will be wearing bright yellow safety attire and carrying Authority identification. Please ensure that your meter is accessible to our staff.

## Meter Replacement Program

Starting next year the Authority will begin a water meter replacement program. Usually located in your basement, water meters are the devices used to measure the amount of water delivered to our customers and they can become less accurate as they age. A significant number of water meters in the Authority system are over 15 years old and are due for replacement.

In addition, the older meters require a “walk around” meter reading. The new meters will be “radio read” meters which means that the meters can be read from a “drive around” process saving time and requiring less staff to read meters.

Finally, the new meter installation will incorporate backflow prevention for those customers without that feature. Backflow prevention prohibits the reversal of water from commercial or residential plumbing back into the water system.

We will reach out to our customers during 2019 with more details regarding the meter replacement program as they become available.

## Grinder Pump FAQs



FREQUENTLY  
ASKED  
QUESTIONS

A grinder pump grinds all the wastewater produced in a home and pumps it into the public sewer system. There are approximately 300 Authority customers with grinder pumps. Here's a list of FAQs for those customers with grinder pumps:

### 1. Who is responsible for my grinder pump?

All of the grinder pumps in Warwick Township are on private property and are therefore the responsibility of the property owner.

### 2. How do I properly maintain my grinder pump?

In addition to the tips provided above, you should follow the manufacturer's recommended maintenance guidelines. Please contact our office if you have misplaced the maintenance guidelines for your grinder pump. We can provide you with a recommended maintenance schedule. Also, please remember that your grinder pump is powered by electricity. Your grinder pump will not work in the event of a power outage unless it is powered by a generator.

### 3. What can I do to protect my grinder pump?

A properly maintained grinder pump should be able to process household wastewater. However, some chemicals and substances can adversely impact a grinder pump and may cause safety hazards. The following should never be poured down drains or flushed down toilets:



- Kitchen grease
- Baby wipes or adult wipes
- Feminine products, diapers or cloth of any kind
- Oil, tar, grease, gas, benzene or other combustible liquids.
- Kitty litter
- Plastic objects
- Seafood shells

## eBills

Signing up for eBills allows you to eliminate your paper billing and view your billing, payment and usage history. Sign up is easy. All you need is a valid email address and some information from your most recent bill. Sign up at <https://warwicktpw.authoritypay.com>.

## Notice:

If you are a person with a disability and wish to attend any WTMA public meeting and require auxiliary aid, service or other accommodation, please contact the WTMA Office at 315 Clay Road, Lititz, or call 717-627-2379 to discuss how Warwick Township may best accommodate your needs.

## Payment Options



Cash



Check/ACH



Debit/Credit  
Card



Money Order

- **Cash, check or money order**
- **By mail.** Please make your check payable to:  
WTMA  
PO Box 336  
Lititz, PA 17543-0336
- **In person.**

315 Clay Road  
Lititz, PA

- **24/7 Payment Dropbox.** There is a payment dropbox inside the Warwick Twp. Municipal Building Lobby.
- **ACH Payments.** Quarterly withdrawal from your bank account on a date specified by WTMA.
- **Online** payment through Authority Pay.
- **MasterCard, Visa, American Express and Discover credit or debit cards.** Please note that there is a minimum fee of \$3.00 for all transactions and a 2.65% fee for transactions over \$113.00.